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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Eric Klinker

Serial No. 09/833,219

Filed: April 10, 2001

For: **SYSTEM AND METHOD TO ASSURE
NETWORK SERVICE LEVELS WITH
INTELLIGENT ROUTING**

Art Unit: 2662

Examiner: Saba Tsegaye

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Technology Center 2600

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

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Sir:

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05/21/2004 MBERHE 00000093 09833219
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It is hereby certified, under Rule 97(e)(1), that each item of information contained in the accompanying Supplemental Information Disclosure Statement was first cited in a communication from a foreign patent office in a counterpart foreign application

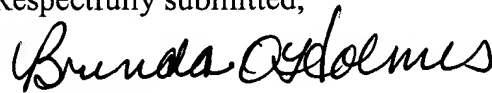
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 17, 2004.

Matthew L. Collins

more than three months prior to the filing of the statement. A check in the amount of \$180.00 is enclosed for the late filing of this Supplemental Information Disclosure Statement.

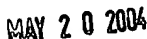
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Respectfully submitted,

A handwritten signature in black ink, appearing to read "Brenda O. Holmes". The signature is fluid and cursive, with the first name "Brenda" being more prominent.

Brenda O. Holmes
Reg. No. 40,339

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Our Docket: 52224/294510



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(use as many sheets as necessary)

Sheet	1
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of	1
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Complete if Known

Application Number	09/833,219
Filing Date	April 10, 2001
First Named Inventor	Eric Klinker
Group Art Unit	2662
Examiner Name	Saba Tsegaye
Attorney Docket Number	52224/294510

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

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Examiner
Signature

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¹Unique citation designation number. ²See attached Kinds of U.S. Patent Documents. ³Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴For Japanese patent document, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶Applicant is to place a check mark here if English language translation is attached.